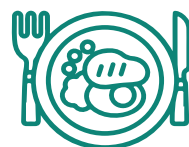


2024: A Year of Caring – PCA Key Programs by the Numbers

PCA works to improve the quality of life for older Philadelphians and adults with disabilities to help them achieve their maximum level of health, independence and productivity. PCA manages more than 30 programs that support older Philadelphians and adults with disabilities. Highlights of the services provided this year include:



Home-delivered & Congregate Meals:
More than 1.3 million meals served



Senior Center Services:
More than 1.2 million services provided, including exercise, workshops, counseling and art classes.



Personal Care:
Nearly 414,000 service hours provided



Personal Assistance:
More than 278,000 service hours provided



Information & Referral:
More than 77,000 calls for resources & services answered



Assessments:
More than 75,000 evaluations of older adults completed



Legal Assistance:
Nearly 60,000 hours of legal services provided



Senior Companion Program:
More than 22,000 service hours provided



Protective Services:
Nearly 9,900 reports of suspected elder abuse investigated



Care Management:
More than 8,000 older adults provided with services & resources



Environmental Modifications:
Nearly 2,500 home repairs & modifications completed



Volunteer Services:
PA MEDI health insurance counseling & education provided to 2,100 people | Mass media reached 2 million people



Emergency Fund for Older Philadelphians:
More than 1,025 grants provided to older adults in crisis



Caregiver Support Program:
More than 850 caregivers served with reimbursement, education & resources



Ombudsman Services:
Assistance provided to 500 people, including more than 300 complaints resolved



Employment Services:
More than 430 older adults received career assistance



Home Support:
More than 170 service visits completed



Equipment & Supplies:
Provided to 155 people



Domiciliary Care:
Almost 140 adults connected to home sharing



Senior Community Centers:
PCA supports 29 locations throughout Philadelphia.

**All numbers are estimated through the end of the year.*

642 N. Broad Street Philadelphia, PA

Helpline: 215-765-9040 • pcaCares.org • Main phone: 215-765-9000 • Email: AskHelpline@pcaCares.org