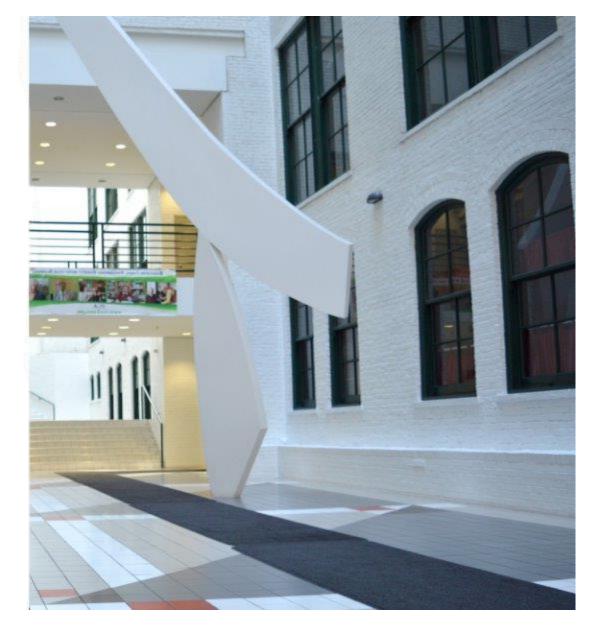
# Philadelphia Corporation for Aging

Fiscal Year 2024 - 2025 Budget Public Hearing

June 12, 2024





Community & Connection



Help in the Home



Protection & Advocacy



**Caregiver Support** 

## Philadelphia Corporation for Aging

- Area Agency on Aging for Philadelphia County
- Established in 1973
- Private, nonprofit organization
- Mission: To improve the quality of life for older Philadelphians and people with disabilities and to assist them in achieving their maximum level of health, independence, and productivity



## Governor's Proposed FY 2024-25 Budget

- FY 2025 proposed \$48.3 billion budget includes:
  - Over 5 million dollars for AAAs to pursue innovative housing initiatives
  - 11.7 million dollars to launch Aging Your Way, PA
  - 10 million dollars to PENNCARE
  - 4 million dollars to senior center network

## Aging Our Way, PA

- A 10-year, state-led and stakeholder-driven strategic plan.
- 17 Aging Our Way, PA, listening sessions in 14 different zip codes in Philadelphia to inform the Aging our Way, PA plan.
- Five priorities:
  - Unlock access
  - Aging in community
  - Gateways to independence
  - Caregiver supports
  - Education & navigation
- Each priority will be advanced via 36 strategies and 163 tactics.



#### 2024-2028 Area Plan

- ACL key topic areas
  - OAA core programs, COVID-19, equity, expanding access to HCBS, and caregiving
- Aging Our Way, PA priorities
  - Unlock access, aging in community, gateways to independence, caregiver supports, and education & navigation
- Community Outreach & Needs assessment
  - 17 listening sessions (Aging Our Way, PA)
  - Demographic and population data



#### 2024-2028 Area Plan

#### 2024-2028 Area Plan Five Goals:

- Continue to target the OAA core programs to those in greatest economic and social need to support aging in place and decrease the risk of institutionalization.
- Maintain relationships and improve services based on lessons learned during the COVID-19 pandemic.
- Continue to address equity issues impacting consumer's social determinants of health (SDoH) and access to resources, with special attention to those experiencing the greatest social and economic needs.
- Explore innovative techniques to expand access to home and community-based services (HCBS).
- Strengthen caregiver services.

## PCA's Impact on Social Determinants of Health



Stability

Economic

 Emergency Fund

- Employment **Services**
- Legal Services
- Benefits Access



Social &

Senior Community Centers Volunteer **Services** 

- Senior **Companion Program**
- Community **Living Options**



Neighborhood &

- Home Repairs and **Modifications**
- Livable **Communities**



Access

Health Care

- Access to **Services**
- Nutrition **Programs**
- Caregiver Support
- Ombudsman **Services**
- Care **Management**
- Protective **Services**



- Helpline
- Health and Wellness **Programs**
- PA MEDI

**Education Access** 

 Community **Outreach** 

## **SWOT Analysis**

Strengths	Weaknesses
<ul> <li>50 years of experience in serving older Philadelphians</li> <li>Trusted community member</li> <li>Mission-driven and dedicated workforce</li> <li>Diverse and inclusive workforce</li> <li>Culture of innovation and adaptability</li> <li>Relationship with aging network and community partners</li> <li>Ability to meet the needs of older adults through internal services/programs</li> </ul>	<ul> <li>Extremely competitive employment market</li> <li>Inability to compete with private sector salaries</li> <li>Growing caseloads</li> <li>Change in the Intrastate Funding Formula (IFF)</li> <li>Limited access to real-time data from the mandatory consumer platforms</li> </ul>
Opportunities	Threats
<ul> <li>Aging Our Way, PA</li> <li>Increasing older adult population with the greatest social and economic needs</li> <li>Developing Quality Improvement unit</li> <li>Changing landscape of Aging Services</li> <li>Collaborations with other organizations</li> <li>Resource diversification</li> </ul>	<ul> <li>Continued threat of COVID-19</li> <li>Lack of public awareness of available programs and services</li> <li>Real or perceived threat related to crime</li> </ul>

## Addressing Weaknesses

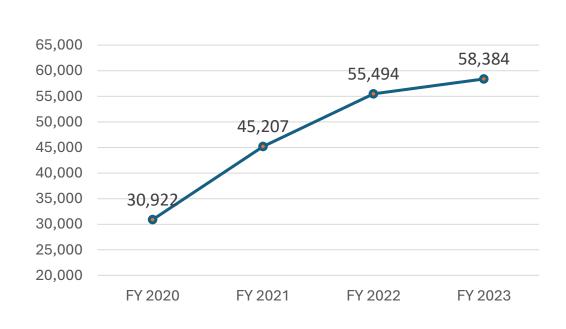
- Staffing turnover and non-competitive salaries
  - Continuing to work to keep up with the market payrate
- Growing caseloads
  - Expanding staffing for Older Adult Protective Services (OAPS)
  - Developing specialized units within the OAPS department
- Change in the Intrastate Funding Formula (IFF)
  - Continuing to advocate adequate funding
  - Exploring ways to diversify revenues
- Difficulty accessing real-time data on cases to monitor quality
  - Established Quality Improvement unit

## Addressing Threats

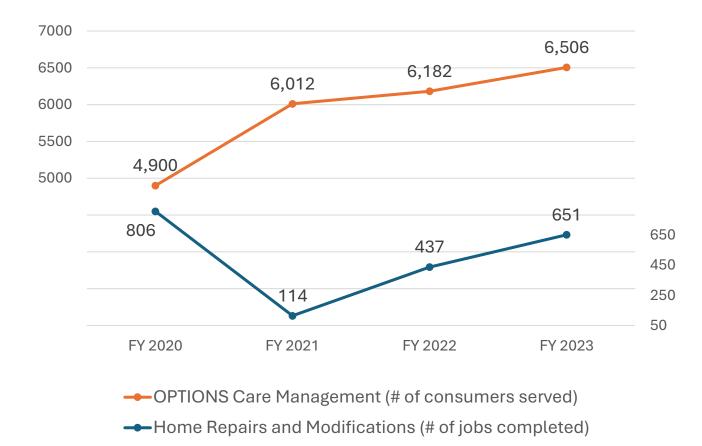
- Lack of public awareness of available programs and services
  - Continuing efforts to address misinformation and promote programs and services via all available channels
- Consumer and staff safety
  - Adopting an emergency communication and safety monitoring software

## PCA Programs and Services Provided: FY 20 – FY 2023

#### Help in the Home

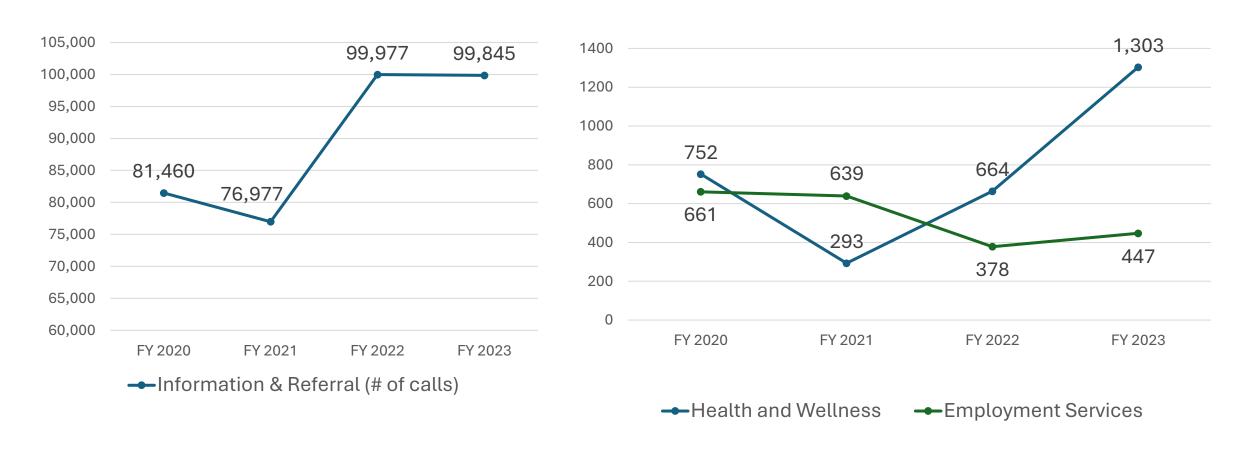


Eligibility Assessment (# of assessment conducted)



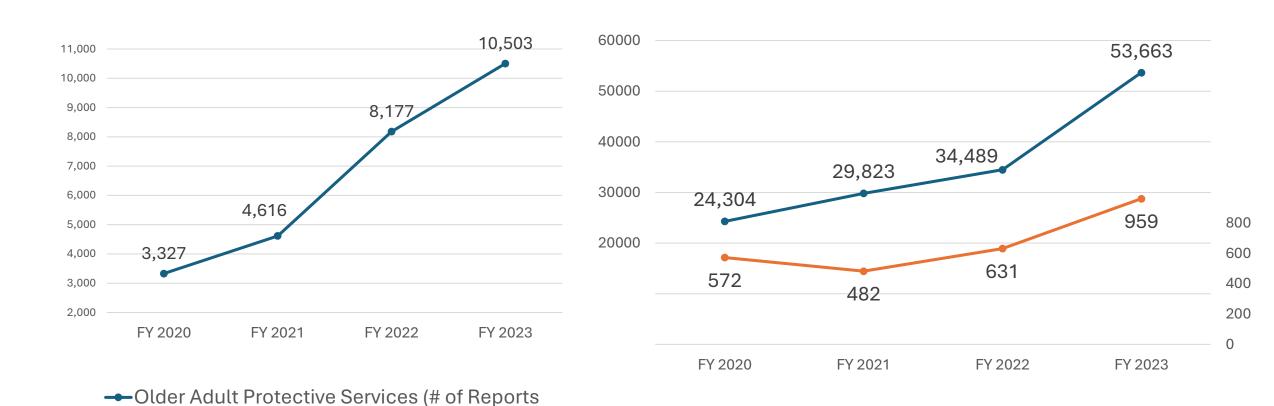
## PCA Programs and Services Provided: FY 20 – FY 2023

#### **Community and Connection**



## PCA Programs and Services Provided: FY 20 – FY 2023

#### **Protection and Advocacy**

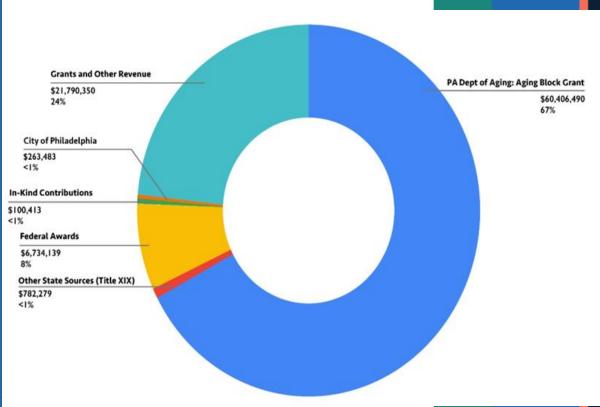


→ Legal Assistance (# of units) → Emergency Fund (# of people)

of Needs)

## Fiscal Year 2025 Projected Revenue

Public Support:		
PA Dept of Aging: Aging Block Grant	\$60,406,490	67%
Other State Sources (Title XIX)	\$782,279	<1%
Federal Awards	\$6,734,139	8%
City of Philadelphia	\$263,483	<1%
Subtotal	\$68,186,391	
Other Revenue:		
In-Kind Contributions	\$100,413	<1%
Grants and Other Revenue	\$21,790,350	24%
Subtotal	\$21,890,763	
Total Revenue	\$90,077,154	100%



## Fiscal Year 2025 Projected Expenses

Long Term Care: 64%		Community Services: 15%	
Adult Day Care	\$162,273	Congregate Meals	\$5,397,844
Assessments	\$7,580,560	Employment	\$1,146,749
Care Management	\$8,419,942	Legal Assistance	\$449,274
Consumer Reimbursement	\$3,010,109	Senior Companion	\$368,645
Domiciliary Care	\$912,915	Senior Community Center Services	\$6,241,842
Guardianship	\$553,715	Volunteer Services	\$3,074
Home Delivered Meals	\$9,923,187	Subtotal	\$13,607,428
Home Support	\$179,334	Access Services: 7%	
Medical Equipment & Supplies	\$271,996	ADRC	\$165,101
Ombudsman	\$641,780	Information and Assistance	\$4,618,107
Personal Assistance	\$5,397,971	Passenger Transportation	\$1,800,000
Personal Care	\$7,103,488	Subtotal	\$6,583,208
Professional Evaluation	\$90,006		
Protective Services	\$12,831,525	Environmental Modifications: 3%	\$3,083,786
Subtotal	\$57,078,800	Administration: 11%	\$9,723,932
		Total Expenses	\$90,077,154

## **Community Testimony**

• Reneé Cunningham, Center In Park



# Q&A

Any questions?



## Thank you!



Enriching lives, preserving dignity.™

**PCA Helpline** 215-765-9040

www.pcaCares.org